

Aliso Springs Property Owners Association, Inc.

Board Resolution #4

Subject: Policy on water service & courtesy adjustments

WHEREAS, Aliso Springs Property Owners Association, Inc. (ASPOA) owns and operates a domestic water system which provides potable water service to ASPOA members in an unincorporated area in Santa Cruz County, Arizona; and,

WHEREAS, from time to time members connected to the water system may have high water use such as leaks, theft, or vandalism; and,

WHEREAS, the ASPOA wishes to consider a members request for a courtesy adjustment on the high water use;

NOW, THEREFORE, be it resolved by the Board of Directors of the ASPOA, as follows:

An adjustment is available when all the following conditions are met:



- a) Water use by the member has returned to normal levels.
- b) The use in question was more than 15,000 gallons for a given 30 day period.
- c) An adjustment has not been given on the account within the previous three (3) years for which date the adjustment is being sought.
- d) The water use in question must have occurred within the past 30 days.
- e) No adjustments are made for undeveloped properties or for properties under construction.
- f) The ASPOA Board of Directors approves the adjustment.

Adjustment:

A courtesy adjustment is calculated by taking the difference of water consumption between the high water use month and the same month of the previous year, allowing one half (1/2) of that amount to be reduced from the monthly charges currently due.

Example; Members water charges for April are \$150. The water charges for the same month one year ago were \$50. Once approved, the adjustment would result in water charges owing of \$100 (150-50=100 divided by 2=50 thus 150-50=100).

Adopted on: **October 18, 2016** by a unanimous vote of the following Directors.

Mike Bader:  _____	Elaine Bender: _____
Ed Stubbs:  _____	Jackson Jenkins: _____
Karol Stubbs: _____	