

Aliso Springs Property Owners Association, Inc.

Board Resolution #6

Subject: Policy on water service & courtesy adjustments Quarterly billing

WHEREAS, Aliso Springs Property Owners Association, Inc. (ASPOA) owns and operates a domestic water system which provides potable water service to ASPOA members in an unincorporated area in Santa Cruz County, Arizona; and,

WHEREAS, from time to time members connected to the water system may have high water use such as leaks, theft, or vandalism; and,

WHEREAS, the ASPOA wishes to consider a member's request for a courtesy adjustment on the high-water use;

NOW, THEREFORE, be it resolved by the Board of Directors of the ASPOA, as follows:

An adjustment is available when all the following conditions are met:


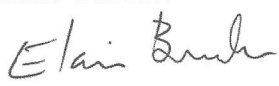

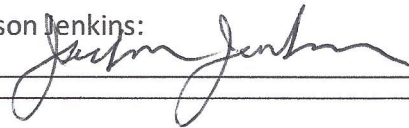
- a) Water use by the member has returned to normal levels.
- b) The use in question was more than 45,000 gallons for a given quarterly billing cycle (3) months.
- c) An adjustment has not been given on the account within the previous three (3) years for which date the adjustment is being sought.
- d) The water use in question must have occurred within the past quarterly billing cycle.
- e) No adjustments are made for undeveloped properties or for properties under construction.
- f) The ASPOA Board of Directors approves the adjustment.

Adjustment:

A courtesy adjustment is calculated by taking the difference of water consumption between the high-water use quarter and the same quarter of the previous year, allowing one half (1/2) of that amount to be reduced from the monthly charges currently due.

Example; Members water charges for quarter 2 (April-June) are \$425. The water charges for the same quarter one year ago were \$125. Once approved, the adjustment would result in water charges owing of \$275 ($425 - 125 = 300$ divided by $2 = 150$ thus $425 - 150 = 275$).

Adopted on: **April 2, 2019** by a unanimous vote of the following Directors.

Mike Bader: 	Elaine Bender: 
Ed Stubbs: 	Jackson Jenkins: 
Karol Stubbs: 